



LILUVU TRAINING AND CONSULTING COMPANY PROFILE



BACKGROUND

LILUVU Training and Consulting is a training and consulting company based in Johannesburg, South Africa. It focusses on building institutional competencies to fulfil its mandate. Our engagement processes are participatory, needs-based and tailor made to address institutional strategic and operational gaps. The target participants range from board members to drivers, with programs spanning from Strategic Planning to Telephone Etiquette. We render these services globally, engaging subject matter experts who have traceable experiential footprints.

MISSION (Our Reason for Existence)

Design and offer internationally benchmarked and tailor-made competency development solutions that address institutional strategic and operational obligations.

VISION (Desired State)

Strategic thinking and self-driven human capital that adds sustainable value to the institution and its stakeholders

VALUES (Behavioural Guidelines)

V-Visualize the expectations of the clients and bring them to life

A-Available to address the needs and expectations of the clients

L -Learning and more learning since learning never ends

U-Uncompromising integrity

E-Excel in our work and not settle for less

S-Selfless in our internal and external dealings



CLIENTELE SECTORS

- International and Regional bodies (United Nations, European Union, African Union, Caribbean Community etc.)
- Government
- Municipalities
- Parastatals
- Developmental Agencies
- Trade Unions and Associations
- Private Companies
- Civil Groups
- Political Parties

INSTITUTIONAL CLIENTELE (Sample)

- ECTEL ST LUCIA
- SOUTH AFRICA RESERVE BANK
- UNITED NATIONS SPECIAL MISSION IN LIBYA
- UNITED NATIONS HQ NEW YORK
- WORLD FOOD PROGRAM - SUDAN
- ELECTRICITY SUPPLY COMPANY OF SOUTH AFRICA

TRAINING SERVICES

- Strategic Planning and Management;
- Board Development
- Leadership, Management and Supervisory Development
- Enterprise Wide Risk Management
- Performance Management and Empowerment;
- Monitoring and Evaluation Strategies;
- Training the Trainer
- Supply Chain Management;
- Human Resource Development;
- Talent Management and Succession Planning;
- Bid Committees Development;
- Contract Management;
- People Management;
- Problem Solving and Decision Making;



- Negotiation Skills;
- Policy Development and Management;
- Communication Skills;
- Corporate Governance;
- Customer Service Excellence;
- Customer Relationship Management;
- Management Skills for Executive Secretaries;
- Public Relations.
- Executive PAs Development
- Administrative Development

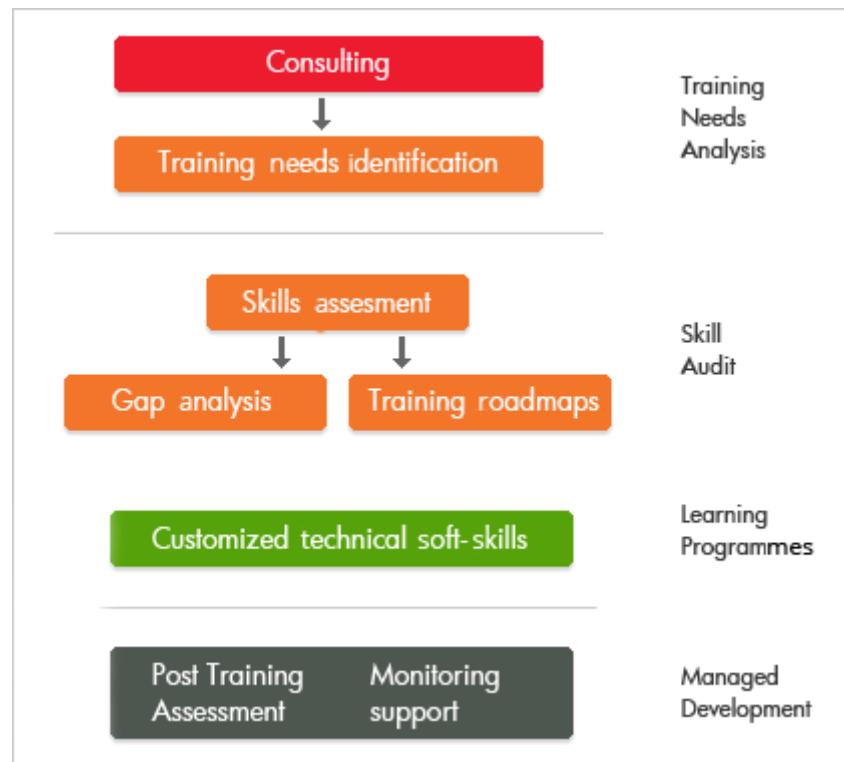
CONSULTING

- Conducting Strategic Planning Sessions
- Human resource strategy, policy and practice
- Performance Management and productivity improvement
- Organisation design, job structuring and manpower planning
- Change management and organisation development
- Organisational Capacity Assessment Assessments
- Project Baseline Assessments and Terminal Evaluations

GEOGRAPHICAL COVERAGE

- Caribbean Islands
- USA
- Africa
- Europe
- South Pacific Islands e.g. Fiji, Vanuatu, Solomon Islands)
- Middle East

TRAINING AND CONSULTING METHODOLOGIES



TRAINING EVALUATIONS

We evaluate training programs at four levels which provide a complete overview of the effects of training.



1. Reaction: The degree to which participants find the training favourable, engaging and relevant to their jobs.
2. Learning: The degree to which participants acquire the intended knowledge, skills, attitude, confidence and commitment based on their participation in the training.



3. Behaviour: The degree to which participants apply what they learned during training when they are back on the job.
4. Results: The degree to which targeted outcomes occur as a result of the training and the support and accountability package.

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